



# 5 Year Statement of Warranty

## I Description

Kelvix products have been tested and manufactured to the highest quality of standards. The limited warranty offered by Kelvix covers defects, materials, and workmanship.

## I Warranty Coverage

Kelvix will replace at no charge, any product or part of a product that proves defective because of improper workmanship and/or materials, under normal installation, use, service, and maintenance.

## I Warranty Period

5 years from the documented date of purchase.

## I Warranty Exclusions

- Accessories, connected materials, and products, or related products not manufactured by Kelvix.
- Conditions, malfunctions, or damage not resulting from defects in material or workmanship.
- Conditions, malfunctions, or damage resulting from improper installation, improper maintenance, misuse, negligence, accident, or alteration of product.
- Products returned with removed, damaged, or tampered labels, or any alterations (including internal components).
- Service charges resulting from the replacement of any product, under terms of this warranty.

If Kelvix is unable to provide timely replacements, Kelvix may elect to refund the original purchase price in exchange for the return of the product.

## I Contact Us

If you have any questions about this Warranty, contact us by

- Email: [info@kelvix.com](mailto:info@kelvix.com)
- Website Contact Form: <https://kelvix.com/contact>
- Phone: (800) 789-3810
- Mailing Address: 6285 Lakeview Blvd Lake Oswego, OR 97035

*\* This warranty excludes Pavex™ family of products.*