



# Statement of Warranty

## 3 Year Warranty

### Description

Kelvix products have been tested and manufactured to the highest quality of standards. The limited warranty offered by Kelvix covers defects, materials, and factory workmanship for the following product(s): Signwave 3 Sauna, Pavex™, Eclipx and AC Fizzix.

### Warranty Coverage

Kelvix will replace at no charge, any product or part of a product that proves defective because of improper factory workmanship and/or materials, under normal installation, use, service, and maintenance. Labor cost and/or equipment rental fees to change or replace products are not included in this warranty coverage.

### Warranty Period

3 years from the documented date of purchase.

### Warranty Exclusions

- Any tampering or modification of internal product/driver components.
- Accessories, connected materials, and products, or related products not manufactured by Kelvix.
- Conditions, malfunctions, or damage not resulting from defects in material or factory workmanship.
- Conditions, malfunctions, or damage resulting from improper installation, improper maintenance, misuse, negligence, accident, or alteration of product.
- Products returned with removed, damaged, or tampered labels, or any alterations (including internal components).
- Service charges resulting from the replacement of any product, under terms of this warranty.
- Any labor cost and/or equipment rental fees associated with changing or replace products.
- Products including: 24PW-24V, 36P-24V, 60P-24V, and 96-24V

If Kelvix is unable to provide timely replacements, Kelvix may elect to refund the original purchase price in exchange for the return of the product.

### Limitation of Liability

The total liability of Kelvix on any and all claims of any kind, whether in contract, warranty, tort (including negligence), strict liability or otherwise, arising out of or in connection with, or resulting from, Kelvix's performance or breach of the limited warranty, shall in no event exceed the purchase price allocable to the Kelvix product that gave rise to the claim, and any and all such liability shall terminate upon the expiration of the warranty period specified above.

### Contact Us

If you have any questions about this Warranty, contact us by

Email: [service@kelvix.com](mailto:service@kelvix.com)

Website Contact Form: <https://www.kelvix.com/contact/>

Phone: (800) 789-3810

Mailing Address: 6285 Lakeview Blvd Lake Oswego, OR 97035